

Privacy declaration

SOFIDEL BVBA processes personal data in accordance with this privacy statement. For further information, questions or comments regarding our privacy policy, visit <https://www.bobdelbecque.com/en/privacy-declaration>, info@bobdelbecque.com

Processing purposes

SOFIDEL BVBA collects and processes the personal data of customers for the purpose of customer and order management (including customer administration, tracking orders/deliveries, invoicing, solvency monitoring).

Legal basis(s) of processing

Personal data are processed on the basis of article 6.1.b necessary for the execution of an agreement, 6.1.c necessary to comply with a legal obligation of the General Data Protection Regulation.

Transfers to third parties

If this is necessary for the realization of the intended purposes, the customer's personal data will be shared with the government and other companies within the European Economic Area.

Storage Period

The personal data processed for customer management purposes will be kept for the period necessary to meet the legal requirements (including accounting requirements) or for as long as they are necessary for business operations.

Right of access, rectification, erasure, restriction, objection and portability of personal data

The customer has the right to inspect his personal data at all times and can (have them) correct them if they are incorrect or incomplete, have them removed, limit their processing and object to the processing of personal data concerning him on the basis of article 6.1 (e) or (f), including profiling based on those provisions.

In addition, the customer has the right to obtain a copy (in a structured, current and machine-readable form) of his personal data and to have the personal data forwarded to another company

In order to exercise the above rights, the customer is requested to:

Send an e-mail to the following e-mail address: info@bobdelbecque.com

Direct Marketing

The customer has the right to object, free of charge, to any processing of his personal data for the purposes of direct marketing.

Complaint

The Client has the right to lodge a complaint with the Commission for the Protection of Privacy (Drukpersstraat 35, 1000 Brussels - commission@privacycommission.be).